

Limited Warranty

Aquatank is warranted to be **free from defects in workmanship**, and to function properly in the manner for which they are intended, for **90 days** from the purchase date. This warranty is for private use only, and does not cover any commercial applications, including rentals.

- This Limited Warranty does not apply to any unit that has damages caused by an accident, unreasonable use, neglect, abuse, misuse, misapplication, intentional maliciousness, or damage occurring during shipment (claims must be presented to the carrier). Any returned unit will be subjected to visual inspection and fill testing. If an Aquatank is found to have a **manufacturing defect** during the **warranty period**, your sole and exclusive remedy will be **repair or replacement** of the defective unit at Extra Packaging's option and expense. If no leak is found, you will be charged for the repair examination.

This warranty extends only to the original purchaser. Any returns for **defective** products must be pre-authorized by the company. To obtain the benefits of this warranty, return the Aquatank securely packaged and postage pre-paid to:

Extra Packaging Corp.
119R Foster St. Building 8
Peabody, MA 01960

Phone: 800-872-7548

- Return the unit with a copy of the original dated packing slip. Also, include a note stating your name, address, daytime telephone number, and a brief description of the problem. Please indicate the suspected defect on the unit with a magic marker
- Extra Packaging, Corp. will not be held responsible for any incidental, consequential damages, including loss of time, usage, or money, and in no event will the responsibilities exceed the value of the replacement of the product.
- Extra Packaging, Corp., makes no other warranties expressed or implied.
- This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Refund/Return Policy:

If you purchased your Aquatank from a distributor, or an online dealer, **you must contact the company you purchased the Aquatank from for any returns.** Extra Packaging will not process these returns.

If you purchased an Aquatank **directly from Extra Packaging** please note the following:

Please contact customer service before returning any items. (See above for contact information)

We accept returns for exchange or refund 30 calendar days after delivery of the product. Items may be exchanged, replaced or a refund issued. **Items must be in "new, unaltered and unused condition".**

Definition of new, unaltered and unused condition is:

- The unit must in its original packaging (plastic sealed bag) UNOPENED
- must be in salable condition
- must not be a special order or a custom order

Customer is responsible for all shipping costs (unless size shipped was in error). Customer is responsible for properly packing all items being returned to assure they arrive back at the warehouse undamaged.